How-To Enable Power BI or Tableau Reports on your Site

Kahootz Support - 2025-12-23 - Managers & Site Owners

Power BI

You can include business intelligence and data visualisation by integrating Power BI & Tableau Reports via your Kahootz dashboards for any users with access to review and analyze that data.

Before applying these features to your site, you must enable them within your site's configuration.

> Power BI & Tableau Reports are **ONLY** available to sites with an **ENTERPRISE** license.
> If you would like to enable this functionality, please get in contact with your Site Owners.

If you've already configured Power BI / Tableau on your site & wish to apply dashboard items, please refer to this article.

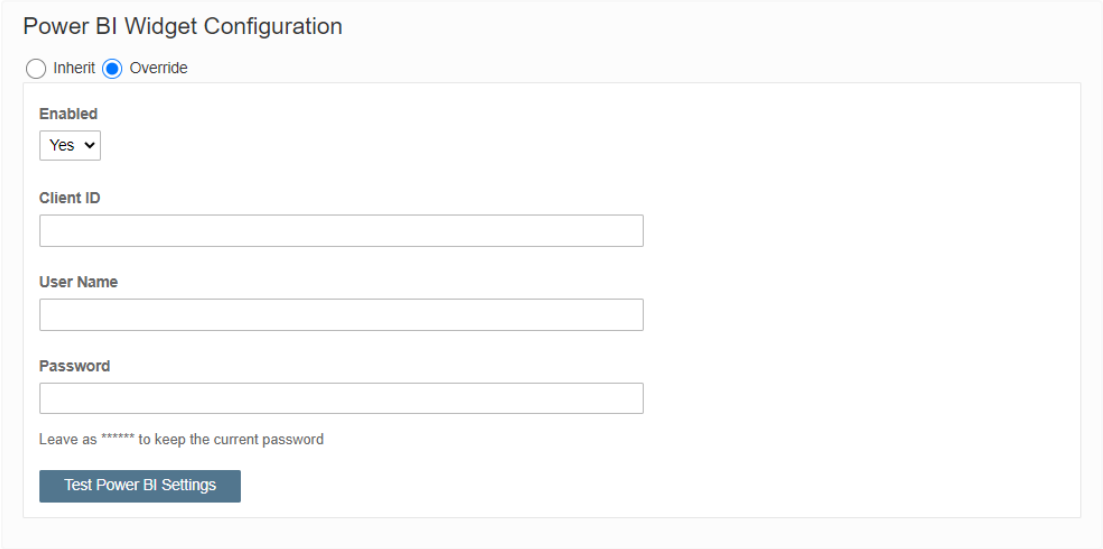
Site Configuration

> You **MUST** have a Power BI embed license/capacity to display your Power BI reports via Kahootz.
> Here's a useful URL Link: https://azure.microsoft.com/en-us/products/power-bi-embedded

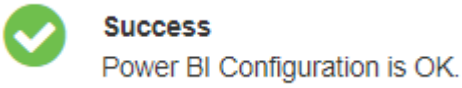
To enable "**Power BI**" on your site, the Kahootz team (KB) will require the following information from a Site Owner:

- Written confirmation approving the request.
- Power BI Client ID ie: 70c74f1d-cjh717-6x21-a789-6kaho7j8e6ch.
- Power BI User Name ie: kahootz.powerbi@support.onmicrosoft.com.
- Power BI Password.

> The Power BI credentials that you provide support **CANNOT** have MFA (Two-Factor) enabled.
> We're unable to assist with disabling MFA as each "Identity Provider Type" steps are differnet.



Once the support team has received your information, they'll apply the details to your site & will test/confirm your settings.



Troubleshooting



Something went wrong

Try opening the report again.
If the problem continues, contact support and provide the details below.

Hide details

Request ID: 2dfe9645-3381-34be-108c-347fe70bc55e
Time: Mon Oct 30 2023 11:33:10 GMT+0000 (Greenwich Mean Time)
Client version: 2310.5.16482-train
Error message: Get report failed

Get report failed - error 401: can also resolve themselves (this explains why it can randomly start working).

In the *user-owns data* scenario, sometimes users will get a 401 error that resolves itself after they access the Power BI portal.
When the 401 error happens, add the RefreshUser Permissions call in the app as explained in the Update user permissions.

Clear your internet browser cache, sign in to Power BI and go to this URL, which forces an update of your credentials.
https://app.powerbi.com?alwaysPromptForContentProviderCreds=true

Tableau

To enable "**Tableau Reports**" on your site, the Kahootz team (KB) will require the following information from a Site Owner:

- Written confirmation approving the request.
- Tableau Trusted URL ie: <<URL to your Tableau >>

- Tableau Site Name ie: kz_tab_reports.
- Tableau User Name ie: support_kahootz.

When support receives your information, they'll apply the details to your site & provide a list of specific Trusted IP addresses.

For more detailed information, please refer to this URL link.

Once Power BI / Tableau has been configured, you'll be able to add them as dashboard items. Please refer to this article.