How-To Install an Authenticator App on your Device for Two-Step Verification

Kahootz Support - 2026-03-04 - Security / Privacy

If your Kahootz site has two-step verification enabled, you'll be required to enter a security code every time you log in.

First, you must download and install an authenticator app to display a security code on your mobile or tablet.

Open the "App Store" on your device; refer to the URL links below for guidance:

- Google Authenticator App (Android) Google Play Store
- Microsoft Authenticator App (Windows) Microsoft Apps
- Authenticator App (iOS) Apple Store
- Twilio Authy (All Platforms)
- Sophos (Android & iOS)
- KeePassXC (Desktop)
- LastPass (Desktop)

Note: The below steps have been completed on an Android device.

1. Open **"Play Store"** and type **"Authenticator"** which will display a list of apps.
2. Select **"Microsoft Authenticator"** and click **"Install."**
3. Once it's finished downloading/installing, **"Open the App"** and **"Click the 3 dots"** in the top-right corner,
4. Select **"Add Account"** from the drop-down menu.
5. Select **"Other Accounts"** from the list. This may ask for access to your camera (we recommend you select **yes.**)
6. Point the camera at the QR code during the Two-Step Verification wizard when logging in for the first time.
   If this isn't your first time, you'll need to generate a QR code from within your account - please refer to our KB article for full details.
   If you cannot access your account, I'm afraid you won't be able to generate a QR code to complete this setup; please contact support.

7. The account will now be added to the app, displaying a unique 6-digit number you'll need each time you log into Kahootz.

   Note: The below steps have been completed on an iOS (Apple) device.

1. Open **"App Store"** and type **"Authenticator"** which will display a list of apps.
2. Select **"Microsoft Authenticator"** and click **"Install."**
3. Once it's finished downloading/installing, click **"Open."**
4. Select **"Add Account"**
5. Select **"Other Accounts"** from the list. This may ask for access to your camera, (we recommend you select **yes.**)
6. Point the camera at the QR code during the Two-Step Verification wizard when logging in for the first time.
   If this isn't your first time, you'll need to generate a QR code from within your account - please refer to our KB article for full details.
   If you cannot access your account, I'm afraid you won't be able to generate a QR code to complete this setup; please contact support.
7. The account will now be added to the app, displaying a unique 6-digit number you'll need each time you log into Kahootz.

   Kahootz Tip: Lost or can't access your phone? You will need to contact Kahootz Support.

Related Content

- How-To Add/Delete Authenticator Device for Two-Step Verification
- How-To Enable & Configure Two-Step Verification for Users
- Two-Step Verification