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# Service Status Page for Maintenance & Issues | Downtime

Chris Holt - 2026-06-12 - [Support & Troubleshooting](#)

## Current System Status

All Systems Operational

## Other System Statuses

All Systems Operational

Degraded Service

Scheduled Maintenance

Service Unavailable

## About This Site

Welcome to the Kahootz Service Status Page. Here you can find the current status of our service and information on past incidents.

If you are experiencing a problem not listed on this page and are a Kahootz user, please contact our support team: [support@kahootz.com](mailto:support@kahootz.com).

## 3rd Party Status Pages

Below you can find links to 3rd party sites/systems we use.

[Pingdom](#)

Pingdom offers reliable [uptime & performance monitoring for our website](#); it monitors uptime, performance & interactions for a better end-user experience.

[Amazon Web Services \(AWS\)](#)

AWS is our hosting provider. We use a range of AWS services, including compute, storage and networking, delivered through UK-based regions designed with strong

environmental, operational and security controls. This gives us resilience, scalability and a modern infrastructure foundation.

## [DeskPRO](#)

DeskPRO is our Support Helpdesk Ticketing System for all our clients to contact us.

## Recent Incidents

Date & Time	Outage Type	Affected Services	Reason	Resolution Date & Time
2026-06-12 @ 02:05	Unplanned	Office Online integration	Deployment issue affecting Office Online	2026-06-12 @ 08:41

## Recent Maintenance

Date & Time	Outage Type	Affected Services	Reason	Completed Date & Time
2025-07-29 @ 22:00	Planned	Kahootz will be unavailable	Database config update and restart	29/07/2025 @ 22:30
2025-06-03 @ 20:00	Planned	Kahootz will be unavailable	Kernel updates & server reboots	2025-06-03 @ 22:00
2025-03-18 @ 20:00	Planned	Kahootz will be unavailable	DB updates and server reboots	2025-03-18 @ 22:00