

# Service Status Page for Maintenance & Issues | Downtime

Chris Holt - 2025-08-11 - [Support & Troubleshooting](#)

## Current System Status

All Systems Operational

## Other System Statuses

All Systems Operational

Degraded Service

Scheduled Maintenance

Service Unavailable

## About This Site

Welcome to the Kahootz Service Status Page. Here you can find the current status of our service and information on past incidents.

If you are experiencing a problem not listed on this page and are a Kahootz user, please contact our support team: [support@kahootz.com](mailto:support@kahootz.com).

## 3rd Party Status Pages

Below you can find links to 3rd party sites/systems we use.

[Pingdom](#)

Pingdom offers reliable uptime & performance monitoring for our website; it monitors uptime, performance & interactions for a better end-user experience.

[Memset](#)

Memset is where we host our data; they have 2 data centres in the UK. We use the Dunsfold, Surrey location fitted with cutting-edge environmental, operational, and

security controls to deliver the best possible performance to all our clients.

## DeskPRO

DeskPRO is our Support Helpdesk Ticketing System for all our clients to contact us.

## **Recent Incidents / Maintenance**

<b>Date &amp; Time of Incident</b>	<b>Outage Type</b>	<b>Affected Services</b>	<b>Reason</b>	<b>Resolution Date &amp; Time</b>
2025-07-29 @ 22:00	Planned	Kahootz will be unavailable	Database config update and restart	29/07/2025 @ 22:30
2025-06-03 @ 20:00	Planned	Kahootz will be unavailable	Kernel updates & server reboots	2025-06-03 @ 22:00
2025-03-18 @ 20:00	Planned	Kahootz will be unavailable	DB updates and server reboots	2025-03-18 @ 22:00
2024-12-10 @ 20:00	Planned	Kahootz will be unavailable	Kernel updates & server reboots	2024-12-10 @ 22:00
2024-09-17 @ 21:00	Planned	Kahootz will be unavailable	Update database servers	2024-09-17 @ 22:00
2024-02-14 @ 21:00	Planned	Kahootz will be unavailable	Update database servers	2024-02-14 @ 22:00

Please [click here](#) to review our downtime history.