Setting up SSO SAML Authentication on Kahootz

Kahootz Support - 2025-10-06 - Functions of Kahootz
Default

SSO SAML integration is available exclusively for Kahootz sites on an Enterprise licence (250 users or more).

Kahootz supports integration with a range of SAML identity providers, including but not limited to:

- ADFS
- Azure Entra ID
- Auth0
- Okta
- PingOne Federate

We provide two types of documentation:

- A **quick-start guide** for straightforward setup
- A **comprehensive PDF** detailing configuration steps for each supported identity provider

To request either, contact support@kahootz.com.

Implementation Steps

1. **Client initiates a support ticket** and provides a technical point of contact.
2. **Kahootz Support generates and shares metadata** for the client's site.
3. **Client configures their identity provider (IdP)** using the metadata and returns their IdP metadata.
4. **Kahootz Support applies the client's metadata**, enables SSO SAML, and confirms successful login.

Important Notes

- **Domain changes**: If you're planning to change your Kahootz domain (URL), do this *before* implementing SSO SAML. Changing it afterwards may break the SSO connection and require a full reconfiguration.
- **Email address updates**: If the IdP is correctly configured and returns a unique, persistent user ID, Kahootz will automatically update the user's email address if it changes at the IdP.