Use Your Own Email Addresses for Site Messages

Kahootz Support - 2025-11-21 - Site owners

Available on: Enterprise sites only

Who can request this change: Site Owners

Why customise email addresses?

By default, your site uses standard Kahootz email addresses for site owner, support and data protection requests. If you prefer, you can replace these with your own addresses to manage communication directly.

Email addresses you can set

- **Support Email Address** - Where users send support queries.

- **Site Owner Email Address** - Where messages to the Site Owner are sent. Can be a single address or a comma-separated list.

Site Owner message settings

These settings are controlled by Kahootz staff. If you want to change them, Contact Support with your request.

- **Allow Messages to the Site Owner**

  Controls whether messages to the Site Owner are enabled.

  If set to **Email**, messages will go to the **Site Owner Email Address** (or the Support Email Address if none is provided).

- **Site Owner Email Address**

  Enter the email address (or list) for Site Owner messages.

- **Allow non-users to Contact the Site Owner**

  If messages to the Site Owner are enabled, set this to Yes to allow people who are not logged in to contact the Site Owner.

- When enabled, a **Contact Site Owner** link appears in the top bar.