Survey Question Types

Chris Holt - 2024-02-20 - Surveys

Surveys should go beyond asking for simple Yes/No answers.

You need to use various question types to ensure you get maximum insight from your stakeholders.

When creating a survey, you can choose from many different question types to get the required answers.

The options you can select from are:

- Select One - Users choose one answer from a set of options.
- Select Many - Users choose one or more answers from a set of options.
- Score - Users give a numeric score to each option in a set of options.
- Rating - Users rate each option in a set of options using a scale of your choosing.
  A common use for this is to rate on a scale from "Strongly Agree to Strongly Disagree"
- Text - Users type in an answer to a question that you ask.
  These are the types of answers: Text, Whole Number, Decimal Number, Date & Email Address
- File - Users upload one or more files.
  You can set the minimum and maximum number of files people are allowed to upload.
- Text/Image - Provide users with instructions, section headings or background information.

  Tip: You use input masks to ensure the format of the answers are consistent. For more information, click here.

Related Content

- Input Masks
- Setting permissions on surveys
- Getting started with surveys
- Creating a Survey (Add Questions, Preview, Open, Re-open & Duplicate)