

How-To add Power BI or Tableau Reports via Dashboard Items

Software Support - 2021-08-12 - How-To

You can include business intelligence and data visualisation by integrating Power BI & Tableau Reports via your dashboards within Kahootz for any users who have access to review and analyze that data.

Before you can apply these features to your site, you'll need to have them enabled within your site's configuration.

If you're a Site Owner and need to enable/set up Power BI or Tableau on your site, please refer to this [article](#).

Dashboard Item / Widget

If **Power BI** or **Tableau Reports** are enabled, you can follow these instructions to add those items to your **Dashboard**.

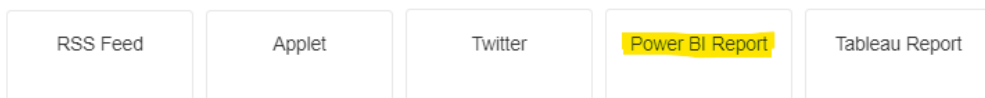
Power BI

1. Click "**Configure My Dashboard**" or "**Configure Workspace Dashboard**" and select the "**Add Item**" button.

(For more information about the dashboard editor, please refer to this [article](#))

2. Select "**Power BI**" from the available options as shown below.

Integration



- ❗ If your report / data is not displaying, please refer to the troubleshooting information section at the bottom of this article.

Tableau Reports

1. Click "**Configure My Dashboard**" or "**Configure Workspace Dashboard**" and select the "**Add Item**" button.

(For more information about the dashboard editor, please refer to this [article](#))

2. Select "**Tableau Reports**" from the available options as shown below.

Integration



i If your report / data is not displaying, please refer to the troubleshooting information section at the bottom of this article.

Troubleshooting

1. Have you checked and confirmed the report exists already and has the correct permissions set?
2. If the PowerBI or Tableau buttons (step 2 above) are not there to select from when adding the Dashboard Item.
Please [contact your site owners](#) to check that they've requested the appropriate integration.
3. If you've selected the dashboard item/widget and pressed save but still it's not displaying the data correctly.
The first action the Kahootz Support Team will ask is can you access/display that same data/report outside of Kahootz?
4. If you are presented with this error message "**xxx sent an invalid response**" or any shown in the list below, the problem is due to your Tableau Server configuration. Please contact your Tableau team directly.
 - Authentication failure: token mismatch.
 - Tableau integration is not configured.
 - Tableau returned a ticket of 'xxx'.
 - The connection to Tableau returned: 'xxx'.
 - The connection to Tableau failed. More information is available in the error logs.
5. If the above information does not assist in resolving your issue, please contact our [support desk](#) for further assistance.

Related Content

- [How-To Contact the Site Owners](#)
- [Dashboard Item: Applet](#)
- [Dashboard Builder FAQs](#)
- [Dashboard Items List \(Full details for each Item/Feature\)](#)
- [How-To use the Dashboard Builder](#)