

How-To Install an Authenticator App on your Device for Two-Step Verification

Software Support - 2019-06-25 - [How-To](#)

If your Kahootz site has [two-step verification](#) enabled, you'll be required to enter a security code every time you log in.

To get a security code, you first need to download and install an authenticator app on your mobile device.

To do this, first of all, you need to open the "**App Store**" on your device. It should be in the list below:

- [Google](#) (Android)
- [Microsoft](#) (Windows)
- [Apple](#) (iOS)
- [Twilio Authy](#) (All Platforms)

Note: The below steps have been completed on an Android device.

1. Open "**Play Store**" and type "**Authenticator**" which will display a list of apps.
2. Select "**Microsoft Authenticator**" and click "**Install.**"
3. Once it's finished downloading/installing, "**Open the App**" and "**Click the 3 dots**" in the top-right corner,
4. Select "**Add Account**" from the drop-down menu.
5. Select "**Other Accounts**" from the list. This may ask for access to your camera, (we recommend you select **yes.**)
6. Point the camera at the QR code during the Two-Step Verification wizard when logging in for the first time.
7. The account will now be added to the app which will display a unique 6 digit number that you'll need each time you log into Kahootz.

Note: The below steps have been completed on an iOS (Apple) device.

1. Open "**App Store**" and type "**Authenticator**" which will display a list of apps.
2. Select "**Microsoft Authenticator**" and click "**Install.**"
3. Once it's finished downloading/installing, click "**Open.**"
4. Select "**Add Account**"
5. Select "**Other Accounts**" from the list. This may ask for access to your camera, (we recommend you select **yes.**)
6. Point the camera at the QR code during the Two-Step Verification wizard when logging in for the first time.
7. The account will now be added to the app which will display a unique 6 digit number that you'll need each time you log into Kahootz.

Kahootz Tip: Lost or can't access your phone? You will need to [contact Kahootz Support](#) to request a one-off recovery code.

Related Content

- [Two-Step Verification](#)
- [How-To Enable & Configure Two-Step Verification for Users](#)
- [How-To Add/Delete Authenticator Device for Two-Step Verification](#)