Service Status Page for Maintenance & Issues | Downtime

Software Support - 2025-08-11 - [Support & Troubleshooting](#)

Current System Status

All Systems Operational

Other System Statuses

All Systems Operational

Degraded Service

Scheduled Maintenance

Service Unavailable

About This Site

Welcome to the Kahootz Service Status Page. Here you can find the current status of our service and information on past incidents.
If you are experiencing a problem not listed on this page and are a Kahootz user, please contact our support team: support@kahootz.com.

3rd Party Status Pages

Below you can find links to 3rd party sites/systems we use.

[Pingdom](#)

Pingdom offers reliable uptime & performance monitoring for our website; it monitors uptime, performance & interactions for a better end-user experience.

[Memset](#)

Memset is where we host our data; they have 2 data centres in the UK. We use the Dunsfold, Surrey location fitted with cutting-edge environmental, operational, and

security controls to deliver the best possible performance to all our clients.

[DeskPRO](#)

DeskPRO is our Support Helpdesk Ticketing System for all our clients to contact us.

Recent Incidents / Maintenance

Date & Time of Incident	Outage Type	Affected Services	Reason	Resolution Date & Time
2025-07-29 @ 22:00	Planned	Kahootz will be unavailable	Database config update and restart	29/07/2025 @ 22:30
2025-06-03 @ 20:00	Planned	Kahootz will be unavailable	Kernel updates & server reboots	2025-06-03 @ 22:00
2025-03-18 @ 20:00	Planned	Kahootz will be unavailable	DB updates and server reboots	2025-03-18 @ 22:00
2024-12-10 @ 20:00	Planned	Kahootz will be unavailable	Kernel updates & server reboots	2024-12-10 @ 22:00
2024-09-17 @ 21:00	Planned	Kahootz will be unavailable	Update database servers	2024-09-17 @ 22:00
2024-02-14 @ 21:00	Planned	Kahootz will be unavailable	Update database servers	2024-02-14 @ 22:00

Please [click here](#) to review our downtime history.