

## Survey Question Types

Software Support - 2024-02-20 - Surveys

Surveys should go beyond asking for simple Yes/No answers.

You need to use various question types to ensure you get maximum insight from your stakeholders.

When [creating a survey](#), you can choose from many different question types to get the required answers.

The options you can select from are:

- Select One - Users choose one answer from a set of options.
- Select Many - Users choose one or more answers from a set of options.
- Score - Users give a numeric score to each option in a set of options.
- Rating - Users rate each option in a set of options using a scale of your choosing.  
A common use for this is to rate on a scale from "Strongly Agree to Strongly Disagree"
- Text - Users type in an answer to a question that you ask.  
These are the types of answers: Text, Whole Number, Decimal Number, Date & Email Address
- File - Users upload one or more files.  
You can set the minimum and maximum number of files people are allowed to upload.
- Text/Image - Provide users with instructions, section headings or background information.

**Tip:** You use input masks to ensure the format of the answers are consistent.

For more information, click [here](#).

### Related Content

- [Input Masks](#)
- [Setting permissions on surveys](#)
- [Getting started with surveys](#)
- [Creating a Survey \(Add Questions, Preview, Open, Re-open & Duplicate\)](#)